



An innovative venture of Kovilpatti Nadar Uravinmurai Sangam

KAMARAJ
INTERNATIONAL ACADEMY

GRIEVANCE & REDRESSAL

COMMITTEE

2019 – 2020



KAMARAJ INTERNATIONAL ACADEMY

GRIEVANCE & REDRESSAL COMMITTEE

Grievance redressal committee is formed with the following members:

S.NO	NAME	DESIGNATION	MAIL ID / CONTACT NO
1	Mr.C.JEYAKUMAR (HEAD)	PRINCIPAL	jeyakumarchandran34@gmail.com Ph.no: 98431 86931
2	Ms.MALATHI (HEAD)	PRT	Malathisaravanan9865@gmail.com Ph.no: 73053 90080
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4	Ms.K.ARUNA SREE (EXECUTIVE)	TGT	arunasree1994@gmail.com Ph.no: 90420 06262
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KAMARAJ INTERNATIONAL ACADEMY

GRIEVANCE & REDRESSAL COMMITTEE

CONTENT

S.NO	TOPIC
1	INTRODUCTION
2	OBJECTIVES
3	PROCEDURES
4	RTE ACT
5	SUGGESTION/COMPLAINT BOX
6	GRIEVANCES
7	CONCLUSION



KAMARAJ INTERNATIONAL ACADEMY

GRIEVANCE & REDRESSAL COMMITTEE

INTRODUCTION:

The grievance redressal committee is being constituted to look into the student grievances. The grievance redressal committee attempts to address genuine problems and complaints of students whatever may be the nature of the problem.

OBJECTIVES:

- ★ To form a platform where students can point out their problems, as regards to academic and non – academic matters.
- ★ Encouraging the students express their grievances/problems freely and frankly without any fear of being victimized.



KAMARAJ INTERNATIONAL ACADEMY

GRIEVANCE & REDRESSAL COMMITTEE

- ★ Suggestion/complaint Box is installed in school campus in which the Students who want to remain anonymous put in writing their grievances and their suggestions for improving the Academics/Administration in the school.
- ★ Advising Students of the school to respect the right and dignity of one another and show utmost restraint and patience whenever any occasion of rift arises.
- ★ Advising all the Students to refrain from inciting Students against other Students, teachers and school administration.
- ★ Advising the staff to be affectionate to the Students and not behave in a vindictive manner towards any of them for any reason.



KAMARAJ INTERNATIONAL ACADEMY

GRIEVANCE & REDRESSAL COMMITTEE

★ Ragging in any form is strictly prohibited in and outside the institution. Any violation of ragging and disciplinary rules is urgently brought to notice of the School Principal.

★ Get suggestions from the students for upgrading.

★ Take necessary steps for improvement in the light of grievances.

FUNCTIONAL COMMITTEE:

✳ **MS. MALATHI – COMMITTEE HEAD**

✳ **MS. M.K.PRIYA – COMMITTEE EXECUTIVE**

✳ **MS. K.ARUNA SHREE – COMMITTEE EXECUTIVE**

✳ **MS. K.KARTHIKA – COMMITTEE EXECUTIVE**



KAMARAJ INTERNATIONAL ACADEMY

GRIEVANCE & REDRESSAL COMMITTEE

PROCEDURES:

The students approach the committee to put forth their grievances regarding academic and non-academic matters. The committee redresses the grievances at individual, class level and grievances of common interest.

Our school assures students that once a complaint is made, it will be treated with privacy. In case of false and frivolous complaint (if proved), the grievance redressal committee will recommend disciplinary authority to take appropriate action against the complainant. Complaints dropped in the “suggestion box” by students/parents and oral complaints are also redressed. All complaints are scrutinized by the management and the grievance redressal committee. In our school, we are following RTE Act 2009(section 25) to eliminate corporal punishments in schools.



KAMARAJ INTERNATIONAL ACADEMY

GRIEVANCE & REDRESSAL COMMITTEE

RTE Act, 2009

The right of children to free and compulsory education (RTE) act,2009, which has come into force with effect from 1 April 2010, prohibits ‘physical punishment’ and ‘mental harassment’ under section 17(1) and makes it a punishable offence under section 17(2).

COMPLAINTS / SUGGESTION BOX:

Complaints can be dropped in the suggestion box by students/parents. All complaints are scrutinized by the management and the grievance redressal committee.



KAMARAJ INTERNATIONAL ACADEMY

GRIEVANCE & REDRESSAL COMMITTEE

GRIEVANCES:

CLASS : I

STUDENT'S NAME : SARASWATHI.E.A

GRIEVANCE : The student's parent complained that her daughter was unable to see the board as she was sitting in the last bench.

REDRESSAL : This issue was brought to the class teacher's attention and the student was made to sit on the first bench.



KAMARAJ INTERNATIONAL ACADEMY

GRIEVANCE & REDRESSAL COMMITTEE

GRIEVANCES:

CLASS : III

STUDENT'S NAME : RISHI

GRIEVANCE : The student's parent complained that the air conditioner in his son's class was not working.

REDRESSAL : This issue was brought to the school's office attention and was rectified.



KAMARAJ INTERNATIONAL ACADEMY

GRIEVANCE & REDRESSAL COMMITTEE

GRIEVANCES:

CLASS : II

STUDENT'S NAME : SANDEEP DANIEL

GRIEVANCE : The student's parent complained that his son's lunch bag gets missed during evening games.

REDRESSAL : This issue was brought to the class teacher's attention and the issue got resolved.



KAMARAJ INTERNATIONAL ACADEMY

GRIEVANCE & REDRESSAL COMMITTEE

GRIEVANCES:

CLASS : V

STUDENT'S NAME : KURINJI NACHIYAAR

GRIEVANCE : The student complained that classmate had taken her new pencil box and refused to give it back.

REDRESSAL : This issue was brought to the class teacher's attention and the issue got resolved.



KAMARAJ INTERNATIONAL ACADEMY

GRIEVANCE & REDRESSAL COMMITTEE

CONCLUSION:

In our school grievance redressal committee is working with the aim that justice is for everyone. Once the complaint or query arises, the grievance committee volunteered to help our students with full co operation. Also in the near future, Grievance committee will be there to serve justice in our school.